Producer Licensing Bureau Qualification Data Extract Information

(Rev 02/2001)

SUPPLIED DATA

Please review all record layouts that are furnished for each listing. The data that is contained on these lists is identified by the record layout. This is the only data that will be appearing on each listing. If the layout does not reflect the data, the listing will not contain it. The State of California Department of Insurance will not supply such data as phone numbers, social security numbers, residence addresses Email addresses; this information is classified as sensitive data and will not be furnished on these listings. The entire listing must be ordered for each qualification selected, the department is unable to supply these lists in part or extract a certain volume from these lists. These lists are provided on electronic medium only. (CD-ROM or diskette.) Information on these lists, zip codes and cities are furnished to the Requester. It is the Requester's responsibility to extract, sort and format this information for the data's intended use. These extracts/sorts will not be performed for the Requester.

DATA FORMAT/SYSTEM REQUIREMENTS

The format for all listings is an ASCII flat text file only. There will be no program associated with the/se file/s and will not be formatted for the Requester's requirements. It is the Requester's responsibility to format the data for compatibility with their database. The data will be supplied on either a diskette or on a CD-ROM, depending on the size of the file/s. After obtaining the data it is the responsibility of the Requester to meet the minimum system requirements to import the data into their database. Some of these listings are vary large and require a significant amount of hard disk space. To avoid system problems it is strongly recommended that the Requester verify the available disk space on their system before importing the data. This department will not furnish technical support for non-departmental computer systems. Responsibility for technical support on the Requester's computer system is solely with the Requester.

Order Forms/Payment Process

The order form must be completed and sent to the contact listed on the bottom of the order form. The payment process is listed on the bottom of the order form. The Department of Insurance will not bill for this service and will not accept credit cards. It is required that a check be included with the completed order form in the amount of the entire order with the applicable sales tax included. All checks must be made payable to **State of California Department of Insurance.** Failure to comply with the payment requirements will delay the delivery process until these requirements have been satisfied. Order forms may be obtained from the contact listed on the bottom of this document.

Order Form Coding

All codes are described on the order form. For assistance with coding the order form please choose a contact method that is listed on bottom of this document. An available representative of the department will return your inquiry in the order that it was received.

Pricing/List Generation

Prices are set by the Department of Insurance and are subject to change. It is required that this information be obtained from the contact listed on the bottom of this document. Each qualification listing is reviewed monthly and has it's own unique price. All listings are as current as the date and time they are produced. These are queried files and are updated daily. These prices may change without notice. The current price is \$.01 per record or a minimum of \$75.00 whichever is higher. If you need further information, please call the number listed at the bottom of this document.

Delivery Process

Please allow three to four weeks for delivery. All data will be mailed to the address supplied on the order form only after the payment process has been satisfied. Express delivery may be used. It is required that a prepaid return express delivery label be provided. All Requester's are responsible for expenses that are incurred by the express delivery process.

NOTE: Currently our technical staff and our programming staff support this process and have priority assignments. At times this may prevent a prompt response to these inquiries, but are unavoidable.

We apologize in advance for any inconvenience this may cause.